

****60-Day Pharmacy Notice****

Louisiana Department of Health Bureau of Health Services Financing

Effective October 1, 2023

New Pharmacy Benefits Manager

Magellan Rx Management, LLC (MRx) is pleased to announce that MRx will be providing the Pharmacy Benefit Manager (PBM) Services for the Louisiana Medicaid Managed Care Organizations (MCOs).

Effective **October 1, 2023**, MRx will be the Single PBM for the ~1.7 million Beneficiaries of (6) six MCOs: AmeriHealth Caritas, Aetna Better Health, Healthy Blue Louisiana, Humana Healthy Horizons, Louisiana Healthcare Connections, and United Healthcare Community Plan.

Claim Submission Information

All pharmacy claims with a date of service on or after October 1, 2023, must be processed using MRx's RxBIN and RxPCN assigned numbers which are included in the table below. Pharmacy claims with dates of service prior to October 1, 2023, must be submitted to the prior MCO PBM pharmacy claims processor.

The following claim submission fields and requirements are being *highlighted* to assist in your claim filing success during this transition. All claims must be submitted under the NCPDP Telecommunication Standard Version/Release D.0. The following fields are known differences, effective **October 1, 2023**.

Transaction Header Segment				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
101-A1	BIN Number	025986	M	NEW!
104-A4	Processor Control Number (PCN)	1214172240	M	NEW!
Insurance Segment				
301-C1	GROUP ID	LAMCOPBM	R	NEW!

Please note in the Payer Usage column: M = Mandatory and R = Required

Payer Sheets

Payer Specification Sheets will be available online the week of August 21, 2023. The link will be shared in a future communication. The Payer Specification Sheets include the claim submission fields and requirements to assist in claim filing. We encourage you to contact your software vendor to make them aware of the upcoming transition.

ID Cards

Member ID cards with the new processing information (Rx BIN, RX PCN and RXGroup) will be issued by the MCO's closer to the transition date. Beneficiaries should produce their new ID cards on or after October 1, 2023, for their information to be updated in the Beneficiary's respective Pharmacy system.

Pharmacy Testing

MRx encourages pharmacies to submit test claims prior to the transition. MRx will be accepting test claims during the testing window from **August 28, 2023 through September 15, 2023** if you would like to submit test claims, please e-mail MRxPharmacyTesting@magellanhealth.com with your contact name, phone number, pharmacy National Provider Identifier, and Switch information to receive the testing packet.

Important Training Available Soon for Pharmacy Providers

MRx will provide self-paced virtual training for pharmacy providers. This approach to learning will allow pharmacy providers to complete training at a time that is convenient to their schedules. The informational video will be on the Louisiana MCO Web Portal for easy access. Additional details regarding the training video will be included in the second Provider Notice.

Support and Contact Information

Beginning **October 1, 2023**, participating pharmacies can contact Magellan's Call Center for general pharmacy support, medication dispensing, and access issues. Contact information for the Call Center will be provided in a future communication.